

Annual Report and Update July 1, 2022 - June 30, 2023

(fiscal year 2023)



Helping parents help their babies, one family at a time.



All families in the Monadnock Region receive the support needed for young children to attain optimal early development.

# From the director's desk

FY23 has been a year of reorientation. The pandemic challenged so many of the ways in which we were delivering services and supporting families.

What Rise had known for 39 years all changed, as it did for many, making FY23 a year for merging the past with the here and now. We're seeing less resilience and a feeling of exhaustion after the previous two years of isolation, financial hardships, and having to balance so many expectations. The constant state of stress weighed heavily on many, both staff and the families we serve. Even though there seemed to be a sense that "things were back to normal" and people should be able to adjust back on a dime, we saw this was just not the case.



In FY23, Rise continued to serve an increased number of families through Early Supports and Services – 262 families received early intervention services. Since the pandemic started, the number of children needing more intensive service coordination and multiple services has tripled. Feeding issues, communication and social concerns, and motor delays are all much more common. These, especially in combination, require intensive and specialized services that focus on the individualized needs of the child and family. Our delivery of these services was critical, but often not billable to insurance. As families never pay for services received, this was an expensive year!

Child care at Rise has not been exempt from the local, statewide, and national challenges facing this critical service. Workforce and funding issues are the biggest challenges. Rise offers a fully inclusive child care program for young children. Our goal is to expand to be able to serve approximately 40 children; however, this is not possible until we can hire additional qualified staff. Quality is essential and the staff at Rise are known for providing the high levels of care. We aim to hire teachers with experience and education. Unfortunately, there's a national crisis with fewer youth entering the field to replace teachers who are retiring. Demanding work environments, low pay, and COVID have exacerbated caregiver burnout, with many child care professionals leaving the field. Rise child care is staying at our Washington Street location, for now, and remaining smaller, while statewide efforts are put into place to help child care programs raise quality standards and pay teachers higher wages, which should attract more individuals to the field and help retain current teachers.

Despite these challenges, we at Rise are working hard to find new paths forward to support children and families to the very best of our ability. I am so grateful to be a part of the Monadnock Region – filled with communities who are pulling together to meet the needs of the children and families who live here. Rise couldn't reorient and do its work without the support of individuals, businesses, and the community at large. It is thanks to you that we can support children and families.

Thank you!



# In Our Families' Words

For Jessica, Rise was there to help when she realized her daughter was not progressing towards developmental milestones as quickly as hoped, with both walking and speech delayed. In addition, her daughter had vision issues. Thanks to Rise, her daughter received physical and speech therapy, as well as support from a vision specialist. In August, her daughter turned 3 and so graduated from Rise. She will continue receiving special education support at preschool.

"Everyone from Rise was very warm and supportive," Jessica says. Her daughter was very shy at first with the strangers arriving in her home but was soon at ease. "And the team approach to supporting her was so helpful."

"My team at Rise really advocated for my daughter and the need for continuing special education services as she graduated from Rise. I was and am so grateful for their knowledge and support," Jessica says. Jessica's daughter is now meeting many of her developmental milestones.



Greg and Jaclyn have two children, one who graduated from Rise's child care program and one currently attending. When their son started at Rise in 2018, the child care staff quickly noticed he might need help with his speech and suggested screening for hearing impairment.

"As first-time parents, we were learning too and the child care program felt like it was designed to teach us what we needed to know as new parents. It was wonderful to have that support," Jaclyn says.

After having tubes placed in his ears and receiving support from one of Rise's speech and language specialists, their son made rapid strides. During Covid, he developed a stutter, so his plan was adapted to address this as well.

"We have two very different kids with very different needs. Both thrived in Rise's child care, which we are so grateful for," she says.





In 2014, Tiffany and her family were facing a huge and heartbreaking challenge. Her infant son had a terminal genetic illness that caused him to progressively lose muscle function.

Becky, their Rise physical therapist, supported the family through this difficult time. She helped little Bruin move and use his muscles as much as possible. Tifffany says Becky managed to make these exercises fun, even as she provided emotional support for Tiffany and her husband. They are, she says now, wonderful memories of the son she lost too soon.

She is also very grateful that Rise does not bill families for services provided, instead relying on insurance reimbursement and fundraising to cover costs. "It was so important. You didn't have to worry about your ability to pay, you just got to say 'yes,'" she says.

One of Tiffany's happiest memories is of a purple pom pom Becky brought for Bruin to play with. At this point, he only had the use of his hands and he loved to play with the pom pom, enjoying the crinkling noises it made. She still smiles to think of it. Bruin lived for seven months.

# Families Served in FY23

## Total # of Children Served in ESS: 262

Keene, Chesterfield, Gilsum, Marlborough, Spofford, & Surry: 85

Alstead, Marlow, Nelson, Stoddard & Walpole: 16

Antrim, Bennington, Dublin, Fitzwilliam, Francestown, Greenfield, Greenville, Hancock, Harrisville, Jaffrey, New Ipswich, Peterborough, Rindge & Temple: 99

Ashuelot, Hinsdale, Richmond, Swanzey, Troy & Winchester: 62

## Total # of Children Served in Child Care: 21

**Playgroups:** Playgroups resumed in FY23 for children enrolled in ESS and were offered in Keene, Peterborough, Jaffrey, and Winchester. Playgroups focused on communication, social/emotional, and play skills.

# of sessions: 33# of children/families participating: 48

Parent Groups: Rise offered parent groups in conjunction with community partners.

# of sessions: 7

# of families participating: 12

#### What families said about services:

"Rise has been a true blessing for my son and I. Appreciate them immensely."

"Our daughter was diagnosed with a condition that will change the way she learns, interacts with peers, and interacts with the outside world. Rise has been unbelievably supportive in supporting her and our family. They are preparing us for her needs as she grows and starts school."

"Our services through Rise have been the most helpful above everyone else to help my child and family succeed. I'll forever be thankful for them and the services they provide and the amazing resources they offer."

## What families said about playgroups:

"We look forward to it each month."

"We've done similar groups, but he's never been as engaged as with this one."

## What families said about parent groups:

"I have appreciated the professional feedback and support."

"I look forward to coming to this; I am going to attend the sessions in Keene and Peterborough."





# **Our Mission**

To support families with young children who experience or are at risk for developmental delays or disabilities and to be a resource and advocate for inclusive early childhood systems throughout the Monadnock Region.

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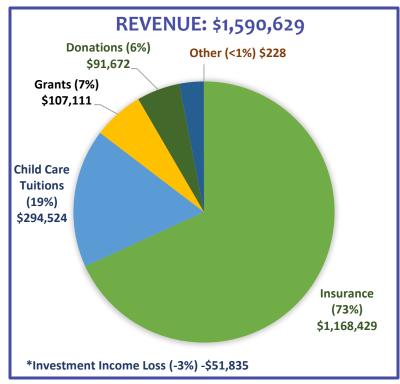
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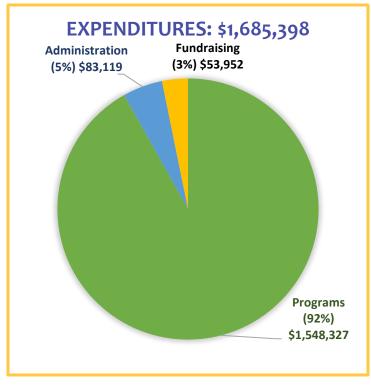
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"We have worked with Rise for the last year. Our ESS provider has gone above and beyond with all of her supports. She met our daughter where she was at and targeted all interventions around what made our daughter comfortable. She always followed up with notes and ideas on how we could continue to help at home. Our daughter is just about to age out of the program and it will be so hard to say goodbye to such an amazing program." – Rise ESS Parent

# FY22 Financial Summary\*





# Rise for baby and family FY23 Supporters

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Becky Barrett Jack Lamont Nicole Lamont Alison VanBrocklin

# Thank you for your generous support!



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# We'd love to hear from you!

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"Thank you for all you've done to help our child grow and thrive!"

- Rise ESS family